

# **AiSWEICloud Manual**



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# 1. About this Manual

This manual contains a detailed description of the AiSWEICloud, including precautions and operating instructions.

The specifications described in this document apply to the current version of the product. We reserve the right to make changes or to update our product to introduce new functions and overall improvements. This specification is subject to change without prior notice. Please contact AiSWEI to confirm the latest revision.

# **1.1 Scope of Application**

This manual applies to the AiSWEI monitoring system (the AiSWEICloud), which refers to a PV system equipped with an AiSWEI inverter and AiSWEI monitoring device (ZeverCom/AiCom/ComBox/ZeverManager/AiManager). This manual assumes that a AiSWEI monitoring system has been installed.

#### **1.2 Target Reader**

This manual is intended for authorized skilled installers, and end users who have had an AiSWEI monitoring system installed by a skilled installer. Please read this manual carefully before setting up your AiSWEICloud PV plant.

Abbreviation	Designation
E-Today	Daily Energy
E-Total	Total Energy
LAN	Local Area Network
WAN	Wide Area Network
WLAN	Wireless Local Area Network
DHCP	Dynamic Host Configuration Protocol
DNS	Domain Name Server
PV	Photovoltaic
Pac	Alternating Current Output Power

# 1.3 Abbreviations

# 2. AiSWEICloud

The AiSWEICloud is a cloud service platform for users provided by AiSWEI. The ZeverCom/AiCom/ComBox/ZeverManager/AiManager transfers the inverter and PV plant data to the AiSWEICloud server via the Internet to enable the users to monitor their PV plants and inverters remotely via a computer or a mobile device.

You can visit AiSWEICloud via the following website: <u>http://www.AiSWEICloud.com</u>.

To monitor the PV plant and inverter with AiSWEICloud, the ZeverCom/AiCom/ComBox/ZeverManager/AiManager and Internet must be functioning normally.

# 2.1 Account Registration

Users who use AiSWEICloud for the first time are required to register an account in AiSWEICloud. Monitoring can then be performed after the user has registered.

**Step 1:** Input <u>http://www.AiSWEICloud.com</u> in the browser and open the main page of AiSWEICloud, click the login in the upper right corner of the figure, shown in the following figure:



**Step 2:** Click "CREATE AN ACCOUNT" in the following figure to enter the registration page, and register a user account according to the prompts:

6	/	28
---	---	----

Loi	n In <sub>i</sub>				
Email/Phone					
Password					
Lo	n In				
Keep logged in	Forget password?				
Create Account					

**Step 3:** After the registration has been completed, AiSWEICloud will send an activation email. Activate your AiSWEICloud account according to the information in the email. If there is no activation mail in your inbox, please check your spam folder.

**Step 4:** you can also register with your mobile phone. Click "register with your mobile phone" in the figure below. During the registration, the verification code will be sent to your registered mobile phone. Fill in the correct verification code to complete the registration.



i	If y 1. 2.	ou did not receive an email from AiSWEICloud, it could be: The email was identified as junk mail. Please check the spam folder. If the email from AiSWEICloud was identified as junk mail, please add the address of AiSWEICloud into your white list to avoid future emails from AiSWEICloud being identified as junk mail. You may have input an email address which is different from the one you used for registration. Please confirm if the email was sent to another email address. Please reregister if you entered an unknown email address when entering account information.

# 2.2 Create a PV plant

Step1: Enter http://www.AiSWEICloud.com in the address bar of the browser and open the home page of AiSWEICloud as shown in Fig. 2-1 -1.

Step2: Input your user name and password in the area marked with a "1" in Fig. 2-1 -2 to login to AiSWEICloud. If the login is successful you will enter the web page with a PV plant list as shown in Fig. 2-2.



Fig. 2-2: Setting up a new PV plant

Step3: Click "SETTING UP A PV PLANT" in the figure below to enter the PV plant establishing page, as shown in the figure below. Follow the prompts on the page to establish a PV plant.

AISWEI				APP 🗸 🖪 User Manual 🖌 🤱 3439/563@qq.com 🖌 🚍
	New Plant			
合 Plant List				
🔗 Hame 🔸	1 Device Information	2 Plant Information	3 Location Information	4 Plant Parameters
🔅 Configuration 🛛 🔸				
🗄 Plant Center 🛛 🔸	Monitor SN -			
🗄 Equipment Center 🛛 🔸				
🗄 Firmware Management 🔶	Registry Key *			
🗄 User Center 🛛 🔸		Continue		
🗄 Admin 🔸		Conclusion		
🗄 Maintain 🔶				



During PV plant creation, it is very important to choose the correct time zone. Please select the correct time zone where the PV plant is in Position 4 shown in Fig. 2-3.

When establishing a PV plant, it is necessary to input the serial number and registry number of the ZeverCom/AiCom/ComBox/ZeverManager/AiManager. This information can be found on the ZeverCom/AiCom/ComBox/ZeverManager/AiManager label.

#### 2.3 Share a PV plant

Click the share button in the list at the top right corner of the list to open the sharing page, enter the account of the other party, and the share is successful, as shown in the following figure.

					-				
	Add a shared user								
	Account								
Q All Status ¥All	5						4 0 0	а + d — (	8 ▲
		Power		Save Close		Energy Statistics			
#29		PR(%)					7 70		
Normal: 9			60 70	80			7.78		
Warning: 5			40 50	90 100			E-Today(MWh)		
Offline: 13			-20	110 -			24.61		
Normac 9: (31.03%)			10 Power(1	(W) 130 7 140			54.01		
			12.42M	Wp			E-Total(GWh)		
			anstalled C	a contraction					
Plant Name	Status E-Today	E-Month ©	E-Total 0	Inverter	Create Time 🗸	Update Time ¢		Operation	

#### 2.3.1 Share Email Account

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If the email account exists, you can share it directly; if the email account does not exist, a new account will be created, and you need this account to go to the email to find the activation email.

#### 2.3.2 Share Mobile Account

If the mobile account exists, it can be shared directly; if not, an error message will be reported.

# 2.4 Plant grouping

#### 2.4.1 Plant group management

Click in the list in the upper right corner of the plant list to jump to the plant group management page to add and delete user-defined groups, as shown in the following figure:

	«		Create Group		
	Group Managen		Name		
合 Plant List					
Qr Home	+ Add		Description		
14	Name	Description		Operation	
🔯 Configuration	+ R952/8			0	
III Diant Center	abc		Save	0	
III FINIC CONT	cde			0	
🗄 Equipment Center	+				
Ermware Management	•				
📰 User Center	•				
E Admin	•				
i Maintain	•				

# 2.4.2 Add plant to a group

Select at least one plant, and then click in the list at the top right corner of the plant list to pop up the add plant group. Select the group to be added, as shown in the following figure:

		APP 👻 🙆 User Manual 👻 🤱 3439/563@qq.com 👻 🛫
Plant List	Add Plant To Group Select Group	
	abc •	
All Status V All C	Save Close	<b>&amp; ∆ ∆ +</b> ∆ ≅ ⊖ <b>▲</b>
Running status	Power	Energy Statistics
+ #:29	PR(%)	9.71
Normak 9     Waterior 1	50 <sup>70</sup> 80	5.71
+ Erron 2	40 100	E+1 0day(MNWR)
+ Warning: 5 : (17.24%)	20 Power(MW) 120- 10 Power(MW) 180	34.61
•		E-Total (GWh)
	Installed Capacity	

# 2.4.3 Remove plant from a group

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First select at least one plant, and then click in the list at the top right corner of the plant list to pop up the confirmation deletion dialog box, and click OK to remove the plant from the group.

#### 2.5 Plant overview

Select any plant from the plants list and click to jump to the overview page.

#### 2.5.1 Plant power curve

The overview page displays the data of power generation, daily power generation, total power generation, total carbon dioxide emission, total revenue and all inverters under the plant, shown in the following figure:

AISWEI														APP -	< [ 👌 User	Manual +	<u>A</u> 3439156	3⊜qq.com ∽	=
<u> </u>	zeversola	root overview															Update Time: .	2020-02-17 1	11:44:57
🟠 Plant List	$\sim$	Power				1.	E-Today						$\sim$						
👂 Home 🗕		141.22 ***	v			:::::	372.	4 ****				(	4)	1.1	7 GM				
Oveniew						~							$\sim$						
Historical data Event		934.967				١	9326	21.4					N/A	Real-ti	me weather				
🔅 Configuration 🔸																			
📰 Plant Center 🔶	Day Daily	Monthly An	nual Annual	l Yield											<		2020-02-17		>
🗄 Equipment Center 🛛 🖕	150 kiV																		
📰 Firmware Management 🖕	125 kW																		
🗮 User Center 🔶																			
🗄 Admin 🔸	100 kW																		
🗄 Maintain 🔶	75 kW																		
	50 kw																		
	25 kW																		
	0 kW	01.00 02.00	03:00 04:0	0 05:00	06.00 07.00	08:00 05	800 10.00	11.00	12:00	13:00 1	400 1500	16.00	17:00	18:00	19:00 20	00 214	0 22:00	23.00	

List of all inverters under the plant and corresponding data information:

A Plant List						
	Status	Alias	Pac(kW)	E-Today(kWh)	E-Total(MWh)	%(E-Today)
	2	ZP040K00118A0073	35.295	92.5	59.383	24.84
	2	ZP033K6011780063	33.039	92.1	107.579	24.73
Historical data	2	ZP040K0011770001	34.947	94.3	108.461	25.32
Event	2	\$X0005000000008	37.942	93.5	136.779	25.11
Configuration +	=/_	\$X00201411650050	0.0	0.0	99.544	0.0
Plant Center 🔶	=/~	B\$300000117A0036	0.0	0.0	0.253	0.0
Equipment Center 🔶	=/_	SM060K0011770009	0.0	0.0	0.0	0.0
Ermware Management 🔸	=/_	B520000101850067	0.0	0.0	0.067	0.0
🖬 User Center 🛛 🔶	=/_	B520000101850091	0.0	0.0	0.067	0.0
🖬 Admin 🔶	=/~	B\$30000011850031	0.0	0.0	0.309	0.0
Maintain +						< 1 2 3 →

#### 2.5.2 Type and time of selection

Select the content to be viewed, daily power generation, monthly power generation, annual power generation, total and annual revenue. There is a date selection drop-down box on the right, and you can select the date to be viewed, as shown in the following figure:

AISWEI			APP 👻 🙆 User Manual 👻 🤱 34391563@qq; com 👻 🛫
<mark>《</mark>	141.22 #	372.4 km	4 1.17 GM
合 Plant List	CO2 Avoided	Total Income	Real-time weather
👂 Home 🗕	934.96r	( <b>š</b> ) 932621.4 ,	N/A
Overview			
Historical data	Day Daily Monthly Annual Annua	l Yield	< 2020-02-17 ≯
Event			< February 2020 >
🔅 Configuration 🛛 🔸	150 kW		Su Mo Tu We Th Fr Sa
······································	125 kW		26 27 28 29 30 31 1
E Hant Center +			2 5 4 5 6 7 8
Equipment Center 🔶	100 kW		16 17 18 19 20 21 22
E Firmware Management			23 24 25 26 27 28 29
User Center 🔶	75 kW		1 2 3 4 5 6 7 Today
= Admin 🔸	50 kW		
🗮 Maintain 🔶	25 kW		
	0 kW		

# 2.6 View plant history data

Click the historical data menu below the homepage of the left navigation bar to jump to the historical data page of the plant, shown in the following figure:

<u> </u>	zeversolar root					Update Time: 2020-02-17	/ 11:44:51
🕜 Plant List							
🔑 Home 🗕	AC Output Power	•				< 2020-02-17	,
Oveniew	40 KW			-			
Historical data							
Event	30 kW						
🔅 Configuration 🛛 🔸							
📰 Plant Center 🛛 🔸	20 kW						
🗄 Equipment Center 🛛 🔶		07:50					
📰 Firmware Management 🔶	10 kW	520005000000000 279336601170063 2794060011770001 27954060011840073	1:2.171 1:2.162 1:2.452 1:2.72				
🗄 User Center 🔶							
🗄 Admin 🔶	0 kW 04:40 05:10 05:4	0 06:10 06:40 07:10 07:40 08:10 08:40 09	10 09-40 10:10 10:40 11:1	0 11:40 12:10 12:40 13:10 1	3:40 14:10 14:40 15:10 15:40 16:	10 16:40 17:10 17:40 18:10 18:40 16	9:10
🗄 Maintain 🔶		•					
	SX000500000008	- 2P033K6011780063 -&- 2P040K0011770001 -+- 2P040K	00118A0073				
	Status	Alias	Pac(kW)	E-Today(kWh)	E-Total(MWh)	%(E-Today)	
	S	ZP040K00118A0073	35.027	97.8	59.388	24.83	
	☑ 🔀	ZP033K60117B0063	33.105	97.1	107.584	24.66	

# 2.6.1 Select historical data type

Select the drop-down list in the upper left corner of the page to view a variety of historical data. Select the date control on the right side to view the data, as shown in the following figure:

1	2	/	28
	-		40

	L					
<u> </u>	zeversolar root					Update Time: 2020-02-17 11:44:57
	AC Output Power AC Output Power	v			<	2020-02-17
	Daily Energy Monthly Energy Yearly Energy		-			
	Direct Voltage					
	Alternating Voltage Alternating Current					
	Internal Temperature					
🗄 Plant Center 🛛 🖕	20 kW					
📰 Equipment Center 🛛 🖕						
🧮 Firmware Management 🔶	10 kW					
🗄 User Center 🛛 🎍						
🗄 Admin 🔸	0 kW 04:40 05:10 05:4	0 06:10 06:40 07:10 07:40 08:10 08:40 09:10	09:40 10:10 10:40 11:10	0 11:40 12:10 12:40 13:10 13:40 14	10 14:40 15:10 15:40 16:10 16:4	0 17:10 17:40 18:10 18:40 19:10
🔚 Maintain 🔶						
	-e- \$X000500000008 -	- ZP033K8011780063 -&- ZP040K0011770001 ZP040K0011	IBA0073			
	Status	Alias	Pac(kW)	E-Today(kWh)	E-Total(MWh)	%(E-Today)
	2 🔀	ZP040K00118A0073	35.027	97.8	59.388	24.83
	Image: Second	ZP033K6011780063	33.105	97.1	107.584	24.66

# 2.7 Event query

Click the event query below the home page of the left navigation bar to jump to the plant event query page, shown in the following figure:

	«	zeversolar root	Event		
🏠 Plant List					
<mark>,</mark> ℓ∕ Home	-	All devices 🔻	Within 12 hor 🔻 Q		
Overview		Time	Device Serial Number	Description	Troubleshooting
Historical data					
Event					
🔅 Configuration	+				
E Plant Center	+				
Equipment Center	٠				
Ermware Managemer	t +				
📰 User Center	٠				
E Admin	+				
Maintain	+				

# 2.7.1 Select device and time

On the query page, you can select the device to query or the time period. Currently, data within 7 days is supported at most.

AISWEI							
<u> </u>	zeversolar root	Event					
🔂 Plant List							
👂 Home 🗕	All devices 🔻	Within 12 hor *	۹			*	
Overview	Time	Within 12 hours Within 24 hours Within 7 days	erial Number	Description	Troubleshooting		
Historical data						<< < > >> GO	
Event							
🔅 Configuration 🔶							
🗮 Plant Center 🛛 🔸							
🗮 Equipment Center 🛛 🔶							
🗮 Firmware Management 🔸							
🗮 User Center 🔶							
🗄 Admin 🔸							
🚍 Maintain 🔶							
							1

#### 2.8 Device management

Click the left navigation bar to configure the following device management menu, jump to the device management page of the plant, and display the basic information of all monitors, inverters and meters of this plant, as shown in the following figure:

<u> </u>	zev	versolar root de	vice Management				
😭 Plant List							
🔗 Home 🔶 🔶	Moni	tor sin	Negistry Key	Leaste montor			
🔅 Configuration 🗕							📥 Excel
Device Management		Туре	Alias	Device Serial Number	Model	Attributes	Settings
Derive menegeneen		8	m	0407065160		=	
Report Computation		8	0407165467	0407165467			
Plant Configuration		8	0407735148	0407735148		=	
Share Configuration		82	0407965298	0407965298		=	
Plant Center 🔶		80	导轨式GPRS(E-linter)	E450317C0061	EGEG-0005	-	
······································		•	85300000117C0060	85300000117C0060		=	
Equipment Certain 🖕		•	SX00201411650050	SX00201411650050		=	
Firmware Management		•	SX002060115A0002	SX002060115A0002		=	
User Center 🔶		•	Z520006011880007	ZS20006011880007		=	
-		•	Z530000011880014	2530000011880014		-	
Admin 🕴		80	EAB961570068	EAB961570068	A10080-10	=	
Maintain 🔶		80	EAB989137028	EAB989137028	PMU	-	

# 2.8.1 Binding and unbinding of plant monitor

Input the serial number and registration code on the device, click +Add Minitor to bind this monitor for the plant, if the input device has been bound by other plants, the error message of binding failure will be displayed;

Click Delete Minitor unbind the monitor. If the input device is not bound to this plant, the error message of the unbind failure will be displayed.

# 2.8.2 View device details

Click the icon in the list line, and the suspension box displays the details of the device, as shown in the following figure:

									-	
			Attributes							
	ersolar root									
			Device Serial Number:		BS300000117C0060					
			Туре		Inverter					
Monitor SN Registry Key			Model:							
			Manufacturer:		ZEVERSolar					
			Brand:		nvl					
	Туре	Alias	Software Version:		V610-01043-00		Model		Attributes	Se
	8	m	Safety Version:		V610-10002-00					•••
	84	0407165467	Communication Protocol Version:		0309				m	
	88	0407735148								
	8	0407965298		0407965298	0407965298					
	8	导轨觉GPRS(E-linter)		E450317C006	1	EGEG-000	s			
~	+	BS300000117C0060			C0060			m		

# 2.8.3 Monitor operation

Click the icon ••• on the monitor list row, and select the required operation from the drop-down list:

1 Alias: the alias of the monitor can be updated;

2 Setting time: it can synchronize the HMI time of the inverter under the monitor.

#### 2.8.4 Inverter operation

Click the icon on the monitor list row, and select the required operation from the drop-down list:

1 Alias: the alias of the monitor can be updated;

2 Setting time: it can synchronize the HMI time of the inverter under the monitor;

3 Delete: unbind the inverter;

4 Download: download the data of the inverter to the local area for query. The data provides two types of data: **statistical data** and **original data**, as shown in the following figure:

AISWEI							APP + 🔯 Us	er Manual 👻	<u>D.</u> 34391563@qq.com
	«		/ersolar root ₀		Download of inverter's data				
Plant List // Home		Moni	tor SN	Registry Key	Device Serial Number: \$X00201411650050 Date	Data Type Processed Da 🔻 Raw Data			
Configuration	-				2020-02-17 - 2020-02-17	Processed Data			
Device Management			Туре	Alias			Model	Attributes	Settings
Report Configuration			8	m					
neport comparator			80	0407165467		A Fund			
Plant Configuration			80	0407735148				8	
Share Configuration			8	0407965298		0407965298			
Plant Center			80	导航式GPRS(E-linter)		E450317C0061	EGEG-0005		
= Conjournet Center	.		+	B\$300000117C0060		85300000117C0060			
III CONDUCTING COUNTY			,	SX00201411650050		SX00201411650050			
E Firmware Management	•		•	\$X002060115A0002		SX002060115A0002			
🗄 User Center	•		•	Z\$20006011880007		ZS20006011880007			
:= Admin			,	Z\$30000011880014		ZS30000011880014			
:= ~~			80	EA8961570068		EA8961570068	A10080-10		

Statistical data: click the date box below to select the date of data downloading:

	u				0	Download of i	nvert	er's d	lata														
		zev	/ersolar ro			Conditions													ı				
🔂 Plant List					1	Device Serial	Numb	er:				Data	Гуре						Ц				
& Home		Moni	itor SN	Registry Key		SX00201411	65003	60				Pro	cessed	Da	٠				н				
						Date													н				
Computation			Tume	Aller	۰.	2020-02-17	- 2021	0-02-1	17											_	Model	Attributer	Cattions
Device Managemen			ny na	Addas -	Toda	ay	<	Fet	)	¥ 2	920 ¥			8	đar	۳	2020	۳	>		model	m	seconys
Report Configuratio					Yest	terday	Mo	Tu	We	Th	Fr 8	s 51	Mo	т	u We	Th	Fr	Sa	Su	_		-	
Rivet Configuration				0407165467	Last	t 7 Days	27	28	29	30	31 1	2	24	1 2	5 26	27	28	29	1	_		-	
Plane Conliguration			64	0407735148	Last	t 30 Days																	•••
Share Configuration			8	0407965298	Cust	tom	10		12				°		0 11	12	13	į.				-	
E Plant Center			8	- 特制成GPRS(E-linter)	L		17	11	19	20	21 2	2 23	10	. 1	7 18	19	20	21	22		EGEG-0005	-	
:= Equipment Center			•	B5300000117C0050			24	25	25	27	28 29	9 1	23	2	4 25	26	27	28	29				
:= comprise center			•	SX00201411650050			2	з	4	5	6 7	8	30	3	1 1	2	з	4	5			-	
E Firmware Manager			•	SX002060115A0002	-																	-	
🗄 User Center			+	Z520006011880007					_	2020-02-17 - 2020-02-17 Cancel OK							61	OK					
= Admin			*	ZS30000011880014	0000011880014					ZS30000011880014													

**Original data:** you can select the data columns to download so that you can more accurately select the data fields you need, as shown in the following figure:

			Download of inverter?	s data				
ze			Conditions					
Mor	nitor SN	Registry Key	Device Serial Number: 85300000117C0060	Data Typ Raw D	ta 🔻			
			Date 2020-02-17 - 2020-0	2.17				A Escel
	Туре	Allas				Model	Attributes	Settings
	65							
	8	0407165467	Choose Columns					
	60	0407735148	Power Info	lost 🗆	Output 🗌		=	•••
	60	0407965298	C Pover	Upv-MPPT1	Vac-Phase1		=	•••
	8	場和式GPRS生-Setar)	- fac	Upv-MPPT2	Vac-Phase2	EGEG-0005	=	•••
8	,	8530000011700060	1710	Vpr-MPPT1	Vac-Phase3		-	•••
0	•	\$2600201411650050	C E today	Vor-MPPT2	1 lac-Phasel			
0	,	SN004211000S00042	C Land		C In Band			•••
0	•	2520006011880007	C 1000					•••
0	,	2530000011880014	0.004		Net-Proated			•••
	8	EAE961570068				A10080-10		•••
	60	EAE909137028				PMU	-	
0	*	0103062201730029			A facel		-	
0	•	010305P201730030		01030542017	0000		=	

# 2.9 Report configuration

	<u> </u>	Zeversolar root Report Configuration	
合 Plant List			
😣 Home	+	Daily Report	
Configuration	-	Active	Yes
Device Management		Send Report at	6.00 ·
Report Configuration		Monthly Report	
Plant Configuration		Active	Yes
Share Configuration		Event Report	
Plant Center		Active	Yes
Equipment Center	•	Option	Only earth fault Scopt earth fault @ All alarm
Firmware Management	•	Manitas Office Report	
User Center	*	Anthe	
Admin	•	A.ove	No
⊟ Maintain	+	Time	6.00 • 18.00 •
		Email Address	
		Contact List	Shen Fei(gena-solar com x Zhhong Usog(gena-solar com x 12334655 x Basin Fang)ena-solar com x Sam Ling@ana-solar com x 12334655 x
		47 Send Test Report	Et Save

Click the following report configuration menu in the left navigation bar to jump to the report configuration page of the plant. You can set the daily report and monthly report of the plant, as shown in the following figure:

# 2.9.1 Daily report of the plant

Click the activate button, the daily report of the plant will be received by default, and the sending time can be set. The daily report of yesterday will be sent from 0:00 to 6:00, and the daily report of that day will be sent from 18:00 to 21:00.

# 2.9.2 Monthly report of the plant

Click the activate button, the daily report of the plant will be received by default, and the system will send the monthly report on the 3rd of each month.

#### 2.9.3 Plant incident report

Click the activate button, the event report of the plant can be received by default, and the report type can be selected. By default, the system will check whether there will be new events every hour, and push them to customers if there are any.

#### 2.9.4 Monitor offline report

Click the activate button to receive the offline report of the monitor. The monitoring time period can be selected according to your own needs. Within the time period, the system will detect the online status of the monitor. Once a monitor is offline for more than one hour, the system will push the offline report to the customer mailbox.

#### 2.10 Plant configuration

Click the following plant configuration menu in the left navigation bar to jump to the plant configuration page to edit the basic properties of the plant, as shown in the following figure:

	«	Zeversolar root Plant Configuration	
🏠 Plant List		1 • Plant Information	
<mark>∕</mark> Home	+	Plant Name *	
🔅 Configuration	-	Installed Capacity *	
Device Management		448	KWp
Report Configuration		Commissioning *	
Plant Configuration		2015-11-04	
Share Configuration		Company/Organization	
E Plant Center	+	2 • Plant Parameters	
Equipment Center	+	CO2 Avoided Factor *	
Firmware Management	nt 🔶	0.8	Kg/KWh
User Center	+	Yield Factor *	
🚍 Admin	+	Setting Year Yield Factor	[#]/KVVN
🚍 Maintain		E-Total Initial	
		0	KWh
		Currency *	
		¥	•
		Timezone *	
		(UTC+08:00) Beijing, Chongqing,Hong Kong, Urumqi	٣

# 2.10.1 Set profit coefficient for the year

For the profit coefficient of the plant, you can set separately this year. Click link to jump to the corresponding setting page, as shown in the following figure:

▼ ¥ear ¥ield Factor (¥)/RWh	ngs	Yield Factor	
[¥],438b		Year	Yield Factor
	tor *		
	[¥]/KWh		

#### 2.11 Share configuration

Click the sharing configuration menu below the configuration in the left navigation bar to jump to the sharing configuration page of the plant to view which users the plant has shared with, as shown in the following figure:

🔓 Plant List					
₽⁄ Home +	Add User				
M. e. e	Account	Device Management	Report Configuration	Plant Configuration	Delete
Consguration -	zhihong.liao@zeversolar.com	×	~	~	0
Device Management	sean.ye@zeversolar.com	×	×	x	0
Report Configuration	leo.shi@zeversolar.com	×	×	×	0
Next Conferences	samson.chen@zeversolar.com	×	×	×	0
Plant Conliguration	dongchan.yao@zeversolar.com	×	×	x	0
Share Configuration	xiaojun.liao@zeversolar.com	×	×	×	0
Plant Center 🔶	chengwei.shu@zeversolar.com	×	×	×	0
·····	zhaomi.wu@zeversolar.com	×	×	x	0
:= Equipment Center +	halyan,jin@zeversolar.com	×	×	x	0
Firmware Management 🔶	weljie.mel@zeversolar.com	×	×	×	0

#### 2.11.1 Delete shared users

View the shared user column of the plant, and click the S button on the right to delete the changed shared user.

#### 2.11.2 Add shared users

In the upper right corner of the plant, click the add user button to pop up the add shared user dialog box. Enter the user to be shared and the permissions assigned to the user, as shown in the following figure:

#### 2.11.2.1 Share Email Account

If the email account exists, you can share it directly; if the email account does not exist, a new account will be created. You need this account to go to the email to find the activation email.

	Add a shared user				
zeversolar root share Configuration	Account				
📥 Add User	Permissions		- 1		
Account	Device Management     Report Configuration	uration		Plant Configuration	De
zhihong.liao@zeversolar.com				~	0
sean.ye@zeversolar.com		Save	Close	×	0
leo.shi@zeversolar.com				×	0
samson.chen@zeversolar.com	×	×		×	0
dongchan.yao@zeversolar.com	×	×		×	0
xiaojun.liao@zeversolar.com	×	×		×	0
chengwei.shu@zeversolar.com	×	×		×	0
zhaomi.wu@zeversolar.com	×	×		×	0

#### 2.11.2.2 Share mobile account

If the mobile account exists, it can be shared directly; if not, an error message will be reported.

#### 3. User account

After login, the user name will be displayed in the upper right corner of the system. Click the user name and select from the drop-down list box.

Account management, jump to the management page, can be divided into three parts, basic settings, security settings and password modification.

										Dier Marsal w	Ω 141956100	a com 👻 💻
<u> </u>	Plant List									4	Account Mana	agement
🕜 Plant List										×	Screen Mode	
👂 Home 🔶 🔸	٩	All Status 🔻A	I Group 🔻							* 0	+ Kogreen	8
🔅 Configuration 🛛 🔸	Running status			P	ower				Energy Statistics			
🗄 Plant Center 🛛 🔶	<b>41:2</b> 9			P	R(%)					13 63		
Equipment Center +	Normal: 10 Warning: 5 Error: 1					1 10 TO	40 50 700			E-Today(MWh)		
📰 User Center 🛛 🔶	Offline 13	Normat: 10 : (34.48	50			20 Power(M	120 - (W) 130 140			34.61		
🗄 Admin 🔶						12.42M	WP			E-Total(GWh)		
🗄 Maintain 🔶						installed C	142 DATAS					
		Plant Name	Status	E-Today ©	E-Month 0	E-Total 0	Inverter	Create Time +	Update Time ©		Operation	
			•	974.2 kWh	11.49 MWh	114.84 MWh	6/6	2019-09-17 11:32:08	2020-02-17 12:43:	17 🚓	$\mathbf{A}_{i}=\mathbf{\Phi}_{i}$	
			•	938.2 kWh	19.49 MWh	1.39 GWh	12/12	2018-03-21 14:24:34	2020-02-17 12:42:4	17 💩	A +	

#### 3.1 Basic settings

Set the basic information of the user, as shown in the following figure:

		«	Account Management
ப்	Plant List		
81	Home	÷	Basic Information Security Settings Change Password
_			Your Name
<del>Ω</del>	Configuration	*	简单
≣	Plant Center	÷	Company/Organization
:=	Equipment Center		abc
		Ĩ.,	Country
≣	Firmware Management	•	China(Mainland)
≣	User Center	÷	STATE
:=	Admin	+	Anhui
		Ĩ	City
≣	Maintain	•	
			Street/No.
			苏州园区
			Zip Code
Ľ			215000
			問 Save

#### 3.2 Security settings

Set the mobile phone number and email number bound by the user, view the authorization status of the user and the authorization code using the API, as shown in the following figure:

-	Account Management	
合 Plant List		
📯 Home 🔸	Basic Information Security Settings Change Password	
🔅 Configuration 🛛 🔸	Mobile Account You have bound a mobile phone.189****9899	[Change]
Plant Center 🔶	Email Account You have bound a Email.34391563@qq.com	[Change]
Equipment Center 🔶	Authorize Yes	
Firmware Management 🔶		
🗮 User Center 🛛 🔸	AppKey 25256957 1190ba3dd1804:9d4d94abaec8da58bd	
🗮 Admin 🔶		
🗮 Maintain 🔶		

#### 3.2.1 Bind and modify mobile phone number

By sending and verifying the verification code, you can bind or change your mobile account, as shown in the following figure:

			Binding Mobile Phone		
	<u> </u>	Account Management	China(Mainland)(+86)	•	
合 Plant List			Phone		
<mark>,⊘</mark> Home	+	Basic Information Security Settings Change +	Identifying Code	Get code	
🔅 Configuration	+	Mobile Account You have bound a mobile phone.189***	I agree to the Terms of Service & Privacy Policy		[Change]
E Plant Center	÷	Email Account You have bound a Email.34391563@qq.co			[Change]
Equipment Center	÷		BIND		
E Firmware Managemen	÷	Authorize Yes		_	_
User Center	+	AppKey 25256957 1190ba3dd1804c9d4d94abaec8c	Ja58bd		

#### 3.2.2 Authorize upgrade firmware

Click authorize update. By default, the firmware upgrade permission is open to the system staff. Once authorized, the authorization cannot be revoked.

#### 3.2.3 API authorization code

Users can apply with customer service, and need to use the API interface of the AiSWEICloud system. After the application is passed, the authorization code will be displayed on this page, and customers can use the API through the authorization code.

# 3.3 Change password

The user can enter the original password and the password to be reset to change the password, as shown in the following figure:

		*	Account Management
ப	Plant List		
R/	Home	÷	Basic Information Security Settings Change Password
ø	Configuration	+	Current Password *
≣	Plant Center	+	New Password *
≣	Equipment Center	÷	Password length of 6-18 bits
≣	Firmware Management	÷	Confirm Password * Password length of 6-18 bits
≣	User Center	+	😫 Save

#### 4.ODM users

After logging in, there will be three more menu bars on the left side of the system than ordinary users, namely, plant center, device center and organization management. Click the menu to jump to the corresponding page and display all manageable devices under ODM user name.

#### 4.1 Plant center

Click the plant management menu under the plant center in the left navigation bar, and jump to the plant management page of ODM to view the details of all plants associated with inverters under your name, as shown in the following figure:

	Plan	t List											
合 Plant List													
Rev Home		rea: • Plant Name Empty • 0	wner:Empty + 🔒	Q +									
Configuration	Runt	ing status			Po	wer			Energy Statistics				
E Plant Center	#:86	<b>#</b> :86408							823.53				
Plant Manage		Normal: 18809 Warning: 575					50 50 70	0.00 M		E-Today(MWh)			
Plant Template		Error: 316					10	100		1.09			
Equipment Center		Norma	: 18809 : (21.77%)				20 10 Power(MI	120 - 130 -					
E Firmware Management							100134630978	140 .66MWp		E-Total(TWh)			
User Center							Installed Cap	nacity					
🗄 Admin 🛛 🖣	Statu	Plant Name	Туре	E-Today	E-Month	E-Total	Installed Capacity	Create Time	Update Time	Owner	Operation		
🗄 Maintain 😽	•	Home AustraliaNew South	Household	0.0 kWh	0.0 kWh	0.0 kWh	5 KWp	2020-02-17 12:21:32.0	2020-02-17 12:21:32.0	wesam_moussa@hot	× A		
	•	Holmes AustraliaQueenslandG	Household	8.3 kWh	8.3 kWh	8.3 kWh	2 KWp	2020-02-17 09:15:00.0	2020-02-17 13:34:40.0	mrt00375@gmail.com	× 4		

#### 4.1.1 Plant group management

Click in the list at the top right corner of the plant list to jump to the plant group management page, where you can add and delete user-defined groups, as shown in the following figure:

	«	Group Management		Create Group	
🏠 Plant List					
Or Home		+ Add		Description	
- The file	_ I	Name	Description		Operation
Configuration	•	98x1218			0
	.	abc		Sam Class	0
Plant Center	*	cde		Save Close	0
Equipment Center	•				
Firmware Management	+				
User Center	•				
E Admin	+				
Maintain	+				

# 4.1.2 Add plant to a group

First select at least one plant, and then click in the list at the top right corner of the plant list to pop up the add plant group. Select the group to be added, as shown in the following figure:

×		Add Plant To Group Select Group					
		abc 🔻					
	Q. All Status <b>*</b> All C		(m)		6 0 G	+ 🔺 🗉	•
	Running status	Power	Save	Energy Statistics			
	#29	PR(%)			17.6		
	Normal: 8		50 TO 80 00		17.0		
	Error: 3		40 100		E-Today(MWh)		
	Comme 12	ine: 12 : (41.38%)	20 Power(MW) 120- 10 Power(MW) 130		34.62		
					E-Total(GWh)		
			Installed Capacity				

#### 4.1.3 Remove plant from a group

First select at least one plant, and then click in the list at the top right corner of the plant list to pop up the confirmation deletion dialog box, and click OK to remove the plant from the group.

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# 4.2 Device center

Click the device center in the left navigation bar to pop up the drop-down menu, which is respectively monitor management and inverter overview.

#### 4.2.1 Monitor management

Click the monitor management under the device center in the left navigation bar to jump to the ODM monitor management page and display all monitors under the ODM name, as shown in the following figure:

<u> </u>	Monitor Management													
合 Plant List														
₽/ Home +	Serial	NumberEmpty - 🔒 🛛	a +											
🔅 Configuration 🛛 🔸	Status	Serial Number	Hardware ver.	Software ver.	Туре	Last Login Time	Plant Name	Traffic used	Point	Operation				
	•	EA8991880034	C1.5-M1.7	17306-0447R	A10079-00	2020-02-17 06:10:49.0	TONG HEER FASTENERS	OKB	huadong2	0 -				
Plant Center 🔶	•	EA898911C006	M1.3+L1.3+C1.3	12W13C30-355R	PMU	2014-08-21 23:40:29.0		0KB	hangzhou	0 -				
\Xi Equipment Center 🛛 🗕	•	EA8989113054	L1.4-C1.4-M1.4	12W13A08-337R	PMU	2013-11-13 15:35:41.0	aaa	OKB	hangzhou	0 -				
10-0-0	•	EA8989125010	V1.0	V1.0	2012	2018-08-19 07:39:49.0	Sunds	OKB	hangzhou	0 -				
Monifor Manage	•	EA8989125005	V1.0	V1.0	2012	2020-02-16 13:35:07.0	Strangesensvej 13	OKB	hangzhou	0 -				
Inverter Overview	•	EA8989125007	L1.3-C1.3-M1.3	12W13A08-337R	PMU	2020-02-16 18:01:59.0	HugoDEVILLE	0KB	hangzhou	0 -				
Control Center	•	EA8989125014	M10	18C03-813R	A10078-10	2018-12-11 13:56:22.0		OKB	huadong2	0 -				
Ermuare Management	•	EA8989125017	V1.0	V1.0	2012	2014-09-20 07:11:21.0	The Jensen's	OKB	hangzhou	0 -				
-	•	EA8989125022	V1.0	V1.0	2012	1971-01-01 01:01:01.0	电站2	0KB	huadong2	0 -				
User Center 🔶	•	EA8989125025	L1.3-C1.3-M1.3	12W13A08-337R	PMU	2020-02-16 17:06:25.0	Aabakkevej 7	0KB	hangzhou	0 -				
🗄 Admin 🔶	•	EA8989125027	L1.3-C1.3-M1.3	12W13A08-337R	PMU	2014-06-23 04:43:32.0	solcelleanlang	OKB	hangzhou	0 -				
-	0	EA8989125030	V1.0	V1.0	2012	1971-01-01 01:01:01.0		OKB	hangzhou	0 -				
:= Maintain +	•	EA8989125032	V1.0	V1.0	2012	1971-01-01 01:01:01:0		окв	hangzhou	0 -				

# 4.2.1.1 Monitor details

Click the serial number of the monitor you want to view, and the page will jump to the monitor details page, as shown in the following figure:

	«		
		Plant Name	TONG HEER FASTENERS
🟫 Plant List		Monitor	EAB9918B0034
		Registration Code	BCJEXBDQQQFWWSH5
⊱ Home	*	Туре	ZeverManager
🔅 Configuration	+	Model	A10079-00
		STATE	Online
:= Plant Center	*	Software Version	17306-0447R
Equipment Center	-	Hardware Version	C1.5-M1.7
Monitor Manage		System Version	15626-0021R
Internet Consider		MOD1	nvi
Inverter Overview		MOD2	nvl
Control Center		Device ID	FmfJ2yf2cPiuctIA05ok
Firmware Management	+	Device Secret	epUSKRDwDtAEPbBZQQ2cITBImiWJtRth
······································		Grant	Unauthorize
User Center	*	WIFI	0
Admin	+	Last Login IP	175.139.201.229
Haintain	+	Last Login Time	2020-02-17 06:10:49.0
			← Back

# 4.2.2 Overview of inverter

Click the inverter overview under the device center in the left navigation bar, jump to the ODM inverter overview page, and display the inverters associated with all monitors under the ODM name, as shown in the following figure:

<b>«</b>	Invert	ter Settina								
+	Pla	nt Name Empty + Device Ser	ial Number.Empty + 🗧	۹						
on 🔶	STATE	Device Serial Number	Master Version	Plant Name	Power	E-Total	Update Time	Detail	Download	Upgrade Inverter
	=/-	SX00100011730074	V610-03017-05		0.0 W	21.12 MWh	2018-08-31 14:06:39.0	۰	*	
+	2	8530006011620153	V610-01037-02		2.24 kW	10.18 MWh	2020-02-17 12:10:27.0	۰	۵.	±
Center –	72	8530006011620143	V610-01037-02		1.42 kW	11.52 MWh	2020-02-17 12:10:27.0	۰	۵.,	±
uage .	72	SX00050101680097	V610-03017-03		3.67 kW	25.99 MWh	2019-12-20 11:54:40.0	۰	۵	۰.
view	2	8520000101660048	V610-01037-04		685.0 W	9.97 MWh	2020-02-17 13:10:04.0	۲	4	±.
er	72	8D50006211680061	V610-01039-00		3.39 kW	24.32 MWh	2019-11-26 10:38:57.0	æ	۵.	۸.
inagement 🔶	72	8D500001016A0104	V610-01039-01		2.34 kW	31.79 MWh	2020-01-23 10:12:50.0	۰	*	۵.
	72	8515000101680017	V610-01037-05		1.08 kW	6.89 MWh	2019-12-16 11:08:51.0	۰	*	±
	2	8D50000101690498	V610-01039-01		2.96 kW	30.88 MWh	2020-01-22 16:13:45.0	۰	Δ	2
+	2	8D50000101690004	V610-01039-01		4.12 kW	21.99 MWh	2019-12-20 13:12:20.0	۰	۵.	2
+		B5200001016A0002	V610-01037-05		969.0 W	12.47 MWh	2020-01-29 17:16:59.0		*	2

# Details of inverter power

Click the serial number of the inverter device you want to view, and the page will jump to the inverter details page, as shown in the following figure:



# 4.2.2.2 Basic information of inverter

Click on the right side of the inverter list to pop up the basic information display box of the inverter, as shown in the following figure:

	«				Attribute							
		Inver			Device Serial Number:	B\$30006011620153						
合 Plant List					Type:	Inverter						
Qr Home					Device Name:	nvl						
~					MODEL:	ZL 30005						
🔅 Configuration		STATE	Device Serial Number	Master Version	Manufacturer:	ZEVERSolar		E-Total	Update Time	Detail	Download	Upgrade Inverter
I Plant Center				V610-03017-05	Brand:	nvl		21.12 MWh	2018-08-31 14:06:39.0	۲	*	
=		72		V610-01037-02	Software Version:	V610-01037-02		10.18 MWh	2020-02-17 12:10:27.0	۲	*	2
Equipment Cent		72		V610-01037-02	Hardware Version:	nvl		11.52 MWh	2020-02-17 12:10:27.0	æ	*	4
Monitor Manage		2		V610-03017-03	Slaver Version:	nvl		25.99 MWh	2019-12-20 11:54:40.0	۲	*	2
Inverter Overview		72	8520000101660048	V610-01037-04	HMI Version:	nvl		9.97 MWh	2020-02-17 13:10:04.0	۲	۸	2
Control Center		72		V610-01039-00	Safety Version:	nvl		24.32 MWh	2019-11-26 10:38:57.0		*	2
🗄 Firmware Manag		2		V610-01039-01	Home		2.34 kW	31.79 MWh	2020-01-23 10:12:50.0		4	±
= Liner Center		72		V610-01037-05			1.08 kW	6.89 MWh	2019-12-16 11:08:51.0	۲	*	1
E over center		72		V610-01039-01			2.96 kW	30.88 MWh	2020-01-22 16:13:45.0	۰	*	±
Admin		72		V610-01039-01			4.12 kW	21.99 MWh	2019-12-20 13:12:20.0	۲	*	1
⊞ Maintain		50		V610-01037-05			969.0 W	12,47 MWh	2020-01-29 17:16:59.0	æ	±	1

# 4.2.2.3 Inverter data download

Click on the right side of the inverter list, and the inverter download prompt box will pop up. You can select the data field to download for user-defined data download, as shown in the following figure:

			Download of inverter's	data				
Inver	ter Setting		Conditions					
		_	Device Serial Number:					
		erial Number:Empty 👻	BD50000101690581					
STATE	Device Serial Number	Master Version	Date			E-Total	Update Time	Deta
=/~	SX00100011730074	V610-03017-05	2020-02-17	~ 2020-02-17		21.12 MWh	2018-08-31 14:06:39.0	۲
2	BD50000101690581	V610-01039-01				23.34 MWh	2020-02-08 06:13:10.0	۲
2		V610-03017-03	Choose Columns			29.82 MWh	2019-12-21 09:22:51.0	۲
72	BS30000101680198	V610-01037-08	Power Info	Inut 🗌	Output	14.69 MWh	2020-02-02 11:13:50.0	۲
72	BS20000101660048	V610-01037-04	Power	DC input		9.97 MWh	2020-02-17 13:10:04.0	۲
	BS15000101660472	V610-01037-06		current	voltage R phase	8.3 MWh	2020-02-16 14:00:29.0	۲
		V610-03017-03		DIPV-MPPT2	Vac-Phase2	21.55 MWh	2019-12-20 17:10:14.0	۲
		V610-01037-05	Temperature	DC input	Vac-Phase3	6.89 MWh	2019-12-16 11:18:51.0	۲
		V610-01039-01	Daily Yield	Voitage	AC output	30.88 MWb	2020-01-22 16:23:45.0	
		V610 01027 05	Total yield	Vpv-MPP12	current R phase	0.25 1/04/0	2020 01 22 11:17:22 0	
2		1010-01037-03	Total		lac-Phase2	0.23 WWW	2020-01-23 11.17.52.0	
72		V610-03017-03	generation time		lac-Phase3	25.99 MWh	2019-12-20 12:04:40.0	۲
2	BD500001016A0104	V610-01039-01				31.79 MWh	2020-01-23 10:27:50.0	۲
2	BD500001016B0465	V610-01039-01				18.93 MWh	2020-02-14 06:05:45.0	۲
72	BS30000101690165	V610-01037-05			📥 Exce	17.1 MWh	2020-01-10 07:04:15.0	۲
-9		V610-01039-01	Pilkysolar		5.01	34.82 MWh	2020-01-01 12:01:58.0	۲

# 4.3 Organization management

Click organization management in the left navigation bar to open the drop-down menu, which includes device management and account management.

#### 4.3.1 Account management

Click account management under organization management in the left navigation bar to jump to ODM sub account management page, displaying all sub accounts under ODM name and the sub accounts that can be created and deleted, as shown in the following figure:

<u> </u>	ACCOUNT MANAGE	MENT									
合 Plant List											
👂 Home 🔶 🔶	Account :Empty + Clear all	Query									
🔅 Configuration 🛛 🔸	Account 0	REGISTRATION TIME 0	NAME	COUNTRY	STATE	City	Status	AUTHORIZE	API AUTHORIZE	LATEST_LOGIN_TIME	TOKEN
📰 Plant Center 🛛 🔶	pmaysay5@bigpond.com	2020-02-17 13:51:11					Yes	No	No	2020-02-17 13:51:11	
🗮 Equipment Center 🛛 🔶	13012140318	2020-02-17 13:10:36		China(Mainland)			Yes	No	No	2020-02-17 13:10:36	
Ermware Management	shenoy.naveen@gmail.com	2020-02-17 12:07:37		Australia			Yes	Yes	No	2020-02-17 12:07:37	
III User Center	adibazizyounan@hotmail.com	2020-02-17 11:46:15					Yes	No	No	2020-02-17 11:46:15	
A contract b formation	bobmckayengineer@hotmail.com	2020-02-17 11:20:14					No	No	No	2020-02-17 11:20:14	
Account Manage	wesam_moussa@hotmail.com	2020-02-17 10:43:51					Yes	Yes	No	2020-02-17 10:43:51	
ODM Account	cathfurphy74@gmail.com	2020-02-17 10:07:19					Yes	Yes	No	2020-02-17 10:07:19	•
Role Management	dinhdangvt@gmail.com	2020-02-17 09:56:18					Yes	No	No	2020-02-17 09:56:18	•

# 4.3.1.1 Create sub account

Click on the right side of sub account management to open the add sub account page, where you can enter the existing general account, as shown in the following figure:

Add subaccount	
Account	
	Save Close

# 4.3.2 Device management

Click the device management under organization management in the left navigation bar to jump to the ODM device management page and display all the device information under the ODM name, as shown in the following figure:

	«	ODM	Devices										
🏠 Plant List		Туре		Plant Name		Device Se	erial Number				Si	earch	
Plant Center	+	STATE	Device Serial Num	mber Master Version		Plant Name			City		distribution		
Equipment Contor		Offline	ZP033K0011580045		V610-03015-03				吕梁	ħ	distribution		
Equipment Center	÷.	Offline	ZP033K0011580044		V610-03015-03				日梁	ħ	distrib	oution	
Organizational		Offline ZP033K0011580048		V610-03015-03					吕梁市		distribution		
Management	-	inactive	ZP033K0011640104								distrib	oution	
		inactive	XH30000311480009								distrib	oution	
	ent												
								<<	<	1	> >	>   GO	

### 4.3.2.1 Allocate device to sub accounts

Click 'distribution' on the right side of the ODM device list to open the assigned history of the device. You can enter an account to search, as shown in the following figure:

	account							×						
ODM	Account	123456@qq.co	m	Search	distri	bution								
	account		time	distribut	tion									
Туре									Sea	irch				
STATE					<< <	> >>	GO	_	City			distrik	oution	
Offline								_	吕梁	ŧ				
Offline								lose	吕梁词	ŧ		distrib	ution	
Offline									吕梁	ŧ				
inactive	ZP033K0011	640104						_				distrib	ution	
inactive	XH30000311	480009												
									<<	<	1	>	>>	GO

Click 'distribution' again to assign the device. The sub account drop-down list box will pop up. Select the sub account to assign, as shown in the following figure:

	account	×		
ODM	Account This field is required.			
Туре			Search	
STATE	Add	Close	City	distribution
		Close		
inactive				

# Assignment completed:

	account															
ODM	Account	123456@d	qq.com		Searc	n	d	istributio	'n							
	account		time		distri	bution										
Туре	123456@qc	ą.com	2020-02-2	20 19:23:1	1 X						Sei	arch				
STATE											City			distri	ibutio	ı
Offline											吕梁	市				
Offline					<<	< >	> >>	GO		Close	吕梁	市				
Offline											吕梁	市				
inactive	ZP033K001	1640104														
inactive	XH3000031	11480009														
											<<	<	1	>	>>	GO

### 5. Contact Us

If you have any technical problems concerning our products, please contact AiSWEI service. We require the following information in order to provide you with the necessary assistance: -Monitoring device type (ZeverCom/AiCom/ComBox/ZeverManager/AiManager) -SN(s) of monitoring device -Error description

#### Service Contact

Our regional services contact information can be found at : <u>https://en.aisweitech.com/intro/Customer-Interaction-Center-3.html</u> AISWEI New Energy Technology (Jiangsu) Co., Ltd. Tel.: +86 512 6937 0998 Fax: +86 512 6937 3159 Web: www.AISWEI-tech.com Factory add.: No.588 Gangxing Road, Yangzhong Jiangsu, China Headquarters add.: Building 9, No.198 Xiangyang Road, Suzhou 215011, China